

USER MANUAL: Online Bill Payment

The www.nbpdcl.co.in Web Self Service portal offers the user the facility to view their electricity bills online, make payments and generate receipts of successful online payments made using this portal.

Quick Bill Payment

Quick Bill Payment functionality provides users the facility to make payments without logging in or registering on the portal.

In order to make payments, consumer is required to enter the CA Number printed on the Bill.

A] What is CA Number?

The CA Number is printed on your Electricity Bill as follows:

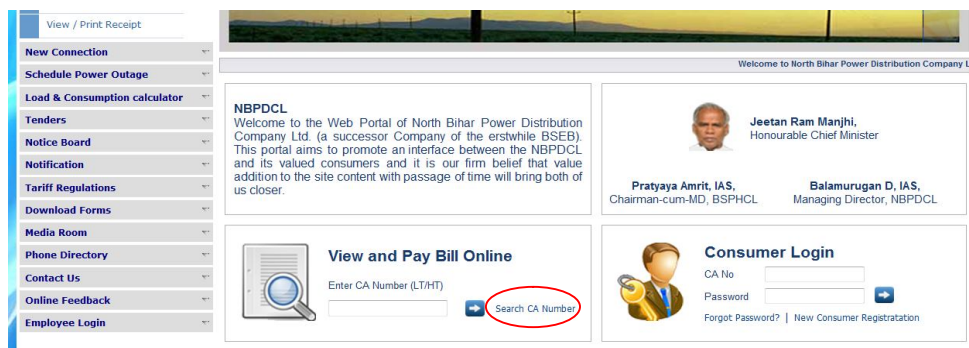


प्रमंडल/कोड	Hajipur/EAE	उत्तर प्रमंडल/कोड	Hajipur/EAEA	प्रशाखा/कोड		
नाम पता एवं टेलिफोन नं०		खाता संख्या	100041915	बिल माह	JAN-2014	
Sri. Kumar Suraj, 1, Nalanda city, .. Nalanda, 800001		कन्स्यूमर आईडी		देय तिथि	15.02.2014	5588.00
विद्युत कनेक्शन की तिथि		एम०आर०यू० संख्या	MRU	देय तिथि +10 दिन तक	25.02.2014	5698.00
		बिल संख्या	10000004435	देय तिथि -10 दिन के बाद	25.02.2014	5783.00
		दिनांक	31.01.2014			

In case you do not have your Electricity Bill, you can also search your CA Number using your old Account Number or Consumer ID as follows:

B] Procedure to search CA Number:

1) On home page, Click on "Search CA Number" link as shown:



View / Print Receipt

- New Connection
- Schedule Power Outage
- Load & Consumption calculator
- Tenders
- Notice Board
- Notification
- Tariff Regulations
- Download Forms
- Media Room
- Phone Directory
- Contact Us
- Online Feedback
- Employee Login

Welcome to North Bihar Power Distribution Company Ltd.

NBPCL
Welcome to the Web Portal of North Bihar Power Distribution Company Ltd. (a successor Company of the erstwhile BSEB). This portal aims to promote an interface between the NBPCL and its valued consumers and it is our firm belief that value addition to the site content with passage of time will bring both of us closer.

Jeetan Ram Manjhi,
Honourable Chief Minister

Pratyaya Amrit, IAS,
Chairman-cum-MD, BSPHCL

Balamurugan D. IAS,
Managing Director, NBPCL

View and Pay Bill Online

Enter CA Number (L/T/HT)

Consumer Login

CA No

Password

Forgot Password? | New Consumer Registration

- 1) Select Your Division, Sub Division and Enter your old Account Number or Consumer ID as shown:

System will search your CA Number and return the result as follows:

CA No.	Consumer Name	Bill Month	Due Date	Net payable before due date	Amount payable upto due date + 10 days	Amount payable after due date + 10 days	Previous Payment Amount Rs.	Previous Payment Date		
400001361	first .		04-Jun-2014	0	0	0	0	0000-00-00	Pay Bill	View Bill

Along with the CA Number, system will also display the Latest Bill Information as shown above.

Once the CA Number is located, user can **save the CA Number for future reference**. CA Number can be directly used for making online payments and for other facilities such as User Registration.

C] Quick Bill Payment

Consumers who know their CA Number can directly go to **View and Pay Bill Online** section on home page and can pay their bill.



The screenshot shows the website for North Bihar Power Distribution Company Ltd. (NBPDCCL). The header includes the company logo, name, and "GOVERNMENT OF BIHAR". A toll-free helpline number (1800 3456 198) is also present. The navigation menu on the left lists various services, with "Instant Payment" and "Quick Bill Payment" highlighted. The main content area features a large banner image of a power transmission tower. Below the banner, there is a "Welcome to North Bihar Power Distribution Company Ltd." message. The "View and Pay Bill Online" section is prominently displayed, showing a search box for the CA Number (LT/HT) with the number "10033600" entered and circled in red. Other sections include "NBPDCCL" information, "Consumer Login" with fields for CA No and Password, and "Welcome to North Bihar Power Distribution Company Ltd.".

On entering the CA number, the consumer will be redirected to the payment page where in he can view Bill Month, Due Date, Net Payable before due date, Amount Payable upto duedate+10 days, Amount payable after duedate+10 days, Previous Payment Amount, Previous Payment Date.

On the same screen, consumer has been provided with two buttons to **Pay Bill** and **View Bill**.

On clicking the **View Bill** button, user will be shown his actual bill in PDF Format. User can save the bill or take a printout of the same.

Pay Bill button will allow the consumer to proceed to the payment. User will be shown a textbox with name "Total Amount" and asked to provide his Email Id and Mobile Number.

NORTH BIHAR POWER DISTRIBUTION COMPANY LTD
GOVERNMENT OF BIHAR

Toll Free Helpline 1800 3456 198

User Manual | Applicable Charges

Latest Bill Information:

CA No.	Consumer Name	Bill Month	Due Date	Net payable before due date	Amount payable upto due date+10 days	Amount payable after due date+10 days	Previous Payment Amount Rs.	Previous Payment Date		
400001478	JYOTI SHUKLA	SEP-2014	23-Sep-2014	2117	4120	4181	10	10-Jul-2014	Pay Bill	View Bill

Total Amount:

Email Id:

Mobile No:

Note: In the above Screen, the "Total Amount" text box is editable. Consumer has the facility to edit the amount which he wishes to pay.

Once consumer clicks on **Confirm Payment** button, a confirmation section will be visible to consumer where consumer can verify details before making payment.

Commercial Information

Associated Sites

Energy Conservation

Locate Payment Outlets

Instant Payment

Quick Bill Payment

View / Print Receipt

New Connection

Schedule Power Outage

Load & Consumption calculator

Tenders

Notice Board

Notification

Tariff Regulations

Download Forms

Media Room

Phone Directory

Contact Us

Online Feedback

Employee Login

Latest Bill Information:

CA No.	Consumer Name	Bill Month	Due Date	Net payable before due date	Amount payable upto due date+10 days	Amount payable after due date+10 days	Previous Payment Amount Rs.	Previous Payment Date		
100033600	Kumar Ashwin	MAY-2014	06-Mar-2014	653.91	1024	1040	10	27-May-2014	Pay Bill	View Bill

Total Amount:

Email Id:

Mobile No:

Please Confirm your Payment Details

Primary CA Number: 100033600

Email Id:

Mobile No:

Payment Date: 25-Jun-2014 12:47:53 PM

Total Amount Payable: 1040.00

Total Amount in Words: One Thousand Forty Rupees and Zero Paise

Local intranet | Protected Mode: Off

After verifying the details and clicking on “Pay Now” button, consumer will be redirected to the Payment Gateway where facility to make payment using Debit Card, Credit Card or Internet Banking is available.

Important Note: It is necessary to Allow Popups in your Browser for this step. The Payment Gateway Page will open in new Popup Window. Please allow the site www.nbpdcil.co.in to open popups when prompted by your browser. In case below window does not open, please ensure that it is not blocked by a popup blocker.

The screenshot shows the BillDesk payment gateway interface. At the top right is the BillDesk logo with the tagline "All your payments. Single location." Below this, the merchant name "NORTH BIHAR POWER DISTRIBUTION COMPANY LIMITED_RAPDR" and the transaction amount "Rs. 2117.00" are displayed. There is an input field for "Email Address" with a red asterisk indicating it is required. Below the email field are three tabs: "Credit Cards", "Internet Banking", and "Debit Cards". The "Credit Cards" tab is selected. A message says "Please enter your credit card details and click on Make Payment below." Below this is a "Card Type" dropdown menu with the text "Please select the type of card" and the selected value "== Credit Cards==". At the bottom of the form are two buttons: "Cancel" and "Make Payment". Below the form is a section titled "Processing Fee for each transaction" with the following details:

Processing Fee for each transaction	
Credit Card (Visa /Master)	1.00% of the transaction amount.
Debit Card (Visa/Master)	0.75% of the transaction amount for transaction amount < Rs 2000.00
Debit Card (Visa/Master)	1.00% of the transaction amount for transaction amount > Rs 2000.00
*	Service Taxes and other Govt Levies as applicable would be charged extra on the above.

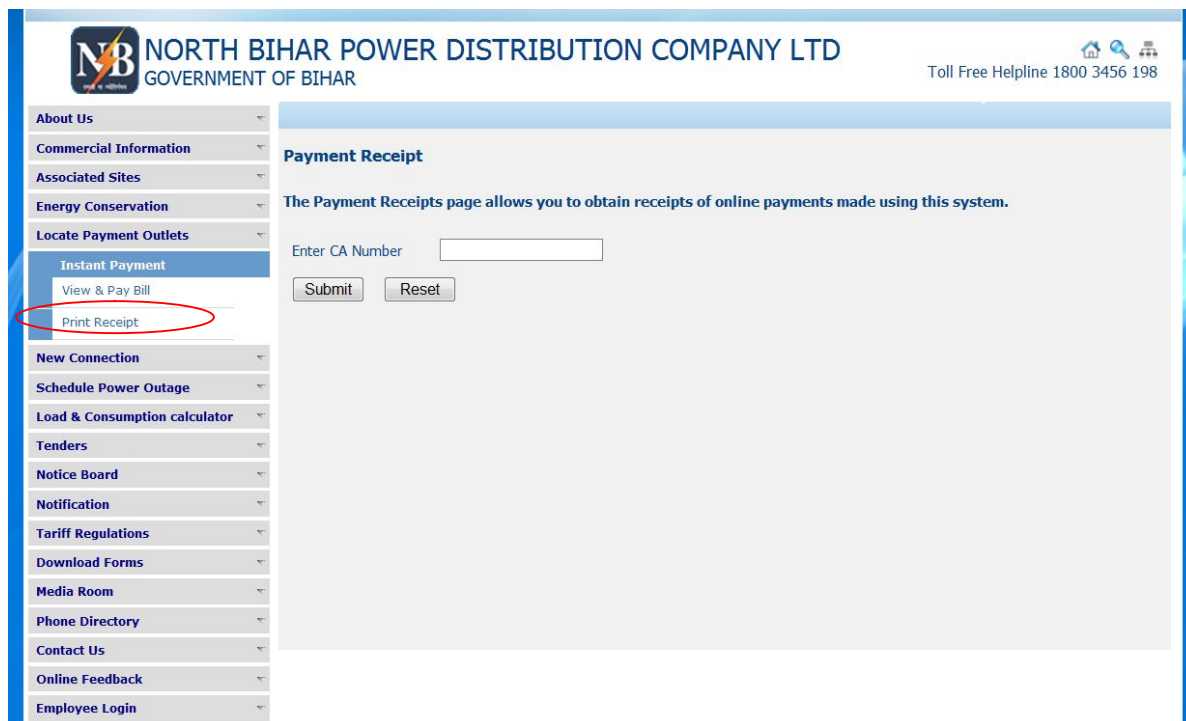
At the bottom of the page, there are several logos and text: "Terms & Conditions | Privacy © 2014 IndiaIdeas.com Ltd.", "Verified by VISA MasterCard SecureCode AMERICAN EXPRESS SafeKey", and "PCI Compliant ControlGate Click to Validate Norton SECURED powered by VeriSign".

Download Payment Receipt

Download Payment Receipt functionality provides users the facility to View, Print and Save receipts of latest online payments made through www.nbpdcl.co.in.

A] Procedure to download Payment Receipt

1) On home page, Click on "View/Print Receipt" link in Instant payment section as shown:



The screenshot displays the website interface for North Bihar Power Distribution Company Ltd. The header includes the company logo, name, and government affiliation, along with a toll-free helpline number. A navigation menu on the left lists various services, with the 'Instant Payment' section expanded to show 'View & Pay Bill' and 'Print Receipt' (circled in red). The main content area is titled 'Payment Receipt' and contains a form for entering a CA Number, with 'Submit' and 'Reset' buttons.

2) Enter your CA Number as shown

NORTH BIHAR POWER DISTRIBUTION COMPANY LTD
GOVERNMENT OF BIHAR

Toll Free Helpline 1800 3456 198

Payment Receipt

The Payment Receipts page allows you to obtain receipts of online payments made using this system.

Enter CA Number

System will search your CA Number and return the result as follows:

NORTH BIHAR POWER DISTRIBUTION COMPANY LTD
GOVERNMENT OF BIHAR

Toll Free Helpline 1800 3456 198

Payment Receipt

The Payment Receipts page allows you to obtain receipts of online payments made using this system.

Enter CA Number

CA Number	Customer Name	Receipt No	Transaction Id	Invoice No	Amount	Bill Due Date	Payment Date	Trans. Status	
400001478	JYOTI SHUKLA	NBBD1000000007946	NB6683798981	10000005061	10.000	23/09/2014	7/10/2014 10:57:19 AM	Successful Transaction	View

3) Click on view button for save, print option

The screenshot shows a web browser window displaying a payment receipt from North Bihar Power Distribution Company Limited. A modal window is overlaid on the receipt details, containing a table of transaction information and three buttons: 'Print', 'Save PDF', and 'Close'. The 'Print' and 'Save PDF' buttons are circled in red. The background page shows a table of transactions with columns for Bill No, Amount, Bill Due Date, Payment Date, Trans. Status, and a 'View' button.

Receipt No	NBBD100000007943
Transaction ID	MHCC3389734555
CA Number	100033600
Consumer Name	Kumar Ashwin
Bill No.	10000003306
Bill Due Date	06/03/2014
Amount Paid Rs	10.000
Payment Date & Time	6/21/2014 12:13:31 PM
Mode of Payment	NA

Thank You

Print Save PDF Close

Bill No	Amount	Bill Due Date	Payment Date	Trans. Status	
0003306	10.000	06/03/2014	6/21/2014 12:13:31 PM	Successful Transaction	View